

Foster City United States Post Office (USPS)

Frequently Asked Questions

Q: Why did the Foster City Post Office close?

A: In November 2016, the owners of Charter Square Shopping Center sold the land to the San Mateo – Foster City School District to build an elementary school on the site. All Charter Square tenants, including the United States Post Office (USPS), were notified that they would need to vacate Charter Square by the end of 2017. The USPS closed their Charter Square location on January 31, 2018.

Q: What has the City done to help with relocating the post office in Foster City?

A: Over a year ago, the USPS received notification that they must vacate the Charter Square site by the end of 2017. They reached out to the City and staff began working with their relocation representatives to find a new Foster City post office location. In addition to assisting with their outreach efforts, City staff has consistently maintained communication with the USPS regarding their relocation plans and offering suggestions for potential lease spaces.

Unfortunately, local officials and City staff do not control where and when the post office relocates. To avoid any service interruption until the new opening, USPS and the City also attempted to broker an arrangement where a temporary office facility could remain in operation until the new location was ready. Unfortunately, that suggestion was not accepted. City staff has also reached out to the Offices of Congresswoman Jackie Speier for assistance in finalizing the relocation process and potentially establishing a temporary location for postal services in Foster City until the new location opens for business.

Q: Where will the Post Office relocate to in Foster City?

A: United States Postal Service representatives considered several possible lease spaces in the City. In December 2017, the USPS identified 750 Alma Lane in Foster City as its new proposed office location and anticipated starting construction once a lease agreement was signed. Although this process has taken much longer than expected, their plans haven't changed.