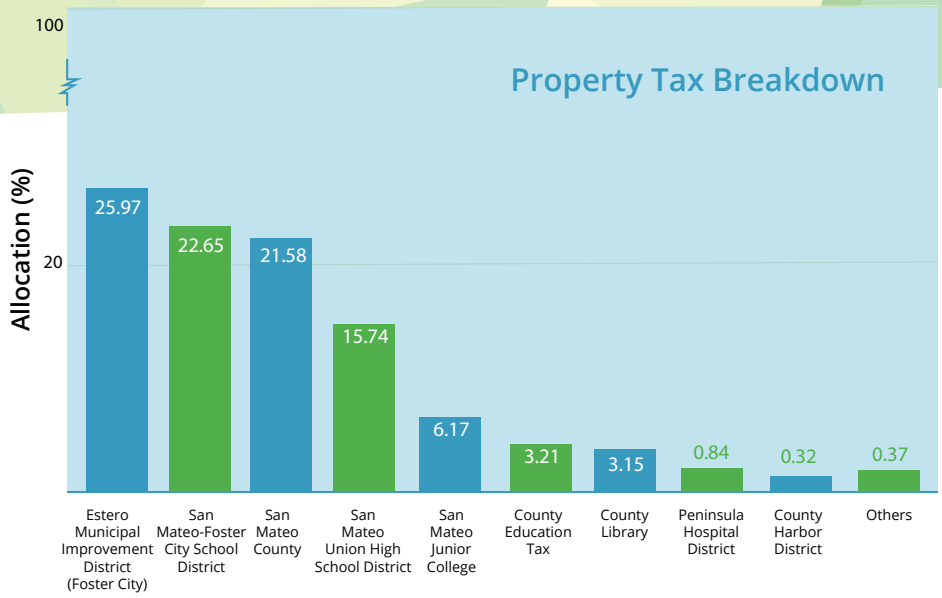
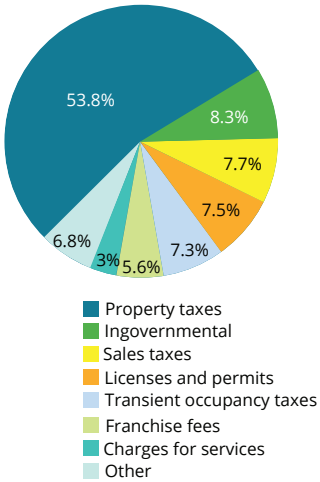
The City of Foster City

COMMUNITY ANNUAL REPORT

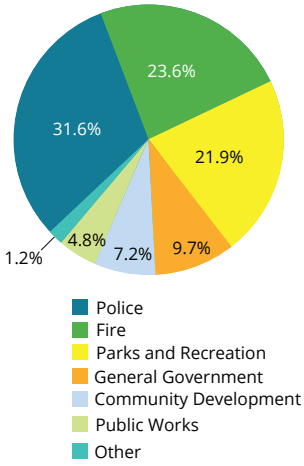
Fiscal Year 2015 - 2016



General Fund Revenue
$39,489,960



General Fund Expenditures
(Excluding Transfers Out)
$35,639,064



Fiscal Year 2015-2016 By the Numbers

In the last fiscal year, The City of Foster City maintained its standard of excellence in service, programs, and improvements while planning for prosperity for the future. The Community Annual Report highlights many of the outstanding programs, services, and facilities available to the Foster City community, along with information about the City's finances, infrastructure improvements, and economic development. The City has maintained a well-balanced budget, accomplishing excellence in addressing the needs and wants of the community in a resourceful way.

The majority of the City's revenues are in the General Fund, a fund comprised predominantly of property and sales taxes, as well as fees for services. The General fund is the primary operating fund for the City, providing the support for most of the City's day-to-day services such as police and fire services, parks and recreation, community development, public works services, and government administration. Integral to all City initiatives is fiscal sustainability, and the City of Foster City continues to report both healthy revenue growth and responsible fiscal planning. This enables the City to invest its financial resources in the City Council's priority areas and accumulate reserves for its future needs.

Economic Development

In January 2016, the City Council defined its top five priorities, one of which is Economic Development. Efforts to date in this area have focused significantly around relationship development, communication and outreach to the business community. Several programs and discussions have informed the on-going development of Economic Development Strategic Plan and Work Plan which is expected to be considered by the City Council in Summer 2016.

On March 15, 2016, the City held a Business Roundtable Meeting to discuss a framework of challenges and opportunities currently facing our community, and engage the business community in a dialogue about ways to improve the business climate.

New business licenses: 318 applications

Community Outreach

Communications Division

In the 2015-2016 Fiscal Year, the City created the Communications Division to increase and improve City communications. The goal of this division is to create an inspiring, inclusive and diverse culture of public engagement activities that enhance the City's community relations through genuine dialogue.

Foster City Forum

In October 2015, the online forum Foster City Forum was launched. This forum is the online place for residents and community members to get informed offer feedback on various topics, and stay engaged.

Expanded Social Media

The Communications Division has increased and diversified content across Social Media platforms, and introduced new accounts for the City:

- Facebook: www.facebook.com/CityofFosterCity
- Twitter: @cityoffc
- Instagram: @cityoffc
- YouTube: www.youtube.com/cityoffostercity
- Blogger: http://kevinmillercm.blogspot.com
- Eventbrite: http://cityoffc.eventbrite.com
- Nextdoor: https://nextdoor.com/agency-detail/ca/foster-city/city-of-foster-city/

Foster City Current

In February 2016, Foster City Current was launched, it is a monthly e-newsletter produced and published by the City of Foster City. It is a short and simple update of the city's events, projects, and news.

Economic Development Business E-Newsletter

In April 2016, the Business E-newsletter was launched, a monthly e-newsletter with updates of the city's events, projects and news, as well as content tailored especially for the business community in Foster City.

Foster City Access

Foster City Access is an app designed to improve how the City delivers services to the community. You can report non-emergency issues straight from your mobile device. The app also houses information and links to the City calendar, news, City services, and more!

Community Safety

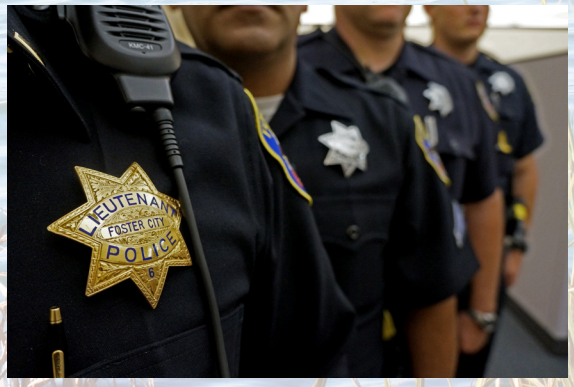
Police Department

Calls for Service: 13,019
Total Incidents responded: 28,923
Average response time
7.07 (minutes:seconds)
Number of arrests/crime reports/moving citations

- Arrests: 574
- Reports: 2,074
- Moving Citations: 1,648

Fire Department

Calls for Service (fires, medical emergencies and vehicle accidents): 1,983
Fire Safety Inspections: 930
(CERT) Community Emergency Response Team Training hours: 2,214



Community Infrastructure Improvements

Improvements Underway

- **Wastewater Treatment Plant Master Plan Improvements —** 10-year plan to meet wastewater collection and treatment requirements set forth by the California Regional Water Quality Control Board.
- **Street Rehabilitation —** Will repair/resurface public streets and repair adjacent curbs and gutters.
- **Levee Protection Planning and Improvements Project —** Will raise the levee to meet the required elevation per Federal Regulations to retain accreditation.
- **Traffic Improvements at Lincoln Centre Drive and E. Third Ave —** Will install traffic signals and pedestrian ramps at the intersection of Lincoln Centre Drive and East Third Avenue.
- **Rehabilitation of Vintage Park Bridge —** Will repair soil settlement on the bridge.

Completed Improvements

- Wooden Dock and Concrete Deck Adjacent to Edgewater Place
- Library Community Center Solar Installation
- Lift Station 59 Effluent Line Improvements
- Street Rehabilitation (2014-2015)
- Two Natural Gas Powered Engines and Pumps Replacement
- Construction of Bridgeview Park and Destination Park
- New playground equipment at Ketch Park and Catamaran Park
- Restroom roof replacement/Easement improvements
- Park signs replaced at Bridgeview, Shorebird, Boat, Bay winds, Erckenbrack, Port Royal Parks

Infrastructure Maintenance & Rehabilitation

- 1.62 Miles of Street Resurfacing
- 50 Sidewalk Locations/Hazards Removed
- Maintenance of Sixty (60) Miles of Sanitary Sewer Lines and 48 sewer lift stations
- Lagoon maintenance and seasonal adjustments

Community Recreation

Polynesian Festival — Free community cultural opportunity at Leo Ryan Park including food/beverage vendors and arts and crafts vendors as well as cultural performances celebrating Polynesian culture.

Art & Wine (CityFEST) — Annual event sponsored by the Foster City Chamber of Commerce. This Friday-Sunday festival features craft booths, food, entertainment, and carnival rides.

Summer Concert Series — Free community events in the Amphitheater featuring music performances on Friday nights in July and August.

4th of July Celebration — Annual event in Leo Ryan Park from 9am-10pm consisting of family games, family parade, music, food and drink, vendors, and fireworks.

Head of the Lagoon — Organized by Peninsula Aquatic Center Junior Crew and Stanford Rowing Center for college and high school rowers. The regatta is sanctioned by the United States Rowing Association.

Total economic value of top 5 events combined: $196,100
Total estimated attendance top 5 events combined: 81,100

Parks and Recreation

- Volunteers this year: 2,500 hours; 250 volunteers
- Volunteers: AARP Tax Preparation: our location filed 188 tax returns (program ran by AARP volunteers)
- Number of program registrants: 4,179
- Number of youth classes/programs: 403 classes ; 160 camps
- Number of adult programs/classes: 273 classes

Senior Services

- Number of Senior classes and programs: 12 classes offered weekly; approx. 900 students per year
- Senior trips: 24 trips offered per year; approx. 450 participants
- Senior Express Bus: 1,400 rides provided per year

Achievements

Grants
The City was awarded three grants: (1) from National Fish and Wildlife Foundation for Baywinds site improvements; (2) from the State of California for construction in Werder Park and (3) from the State of California CalRecycle program toward promotion of recycling.

Awards
- Beacon Awards
- Baywinds Park received official water trail access designation
- Foundation donations as of 2/29/16: $163,398

Green Achievements
- Adoption of Climate Action Plan
- Implemented SunShares Community Solar Bulk Procurement Program
- Added Ygrene and CSCDA Open Pace Platform to portfolio of available PACE programs
- Joined Peninsula Clean Energy Joint Powers Authority and participated in developing Community Choice Energy program in San Mateo County
- City sponsored Compost Give-aways, E-waste collection, community document shredding events, and Coats for Kids Drive
- Hosted BayREN community workshop on energy efficiency financing
- Installation of automatic faucets and LED lights throughout City facilities

Drought Response
- 14.6% Water Savings, as of June 2015 to April 2016 (Surpassing 12% State Water Reduction Requirement)
- **Rebate Programs**
  - High-Efficiency Toilet Rebate: 193 Toilets Replaced for 118 Customer Accounts
  - Washing Machine Rebate: 78 Energy Star Water Conserving Washers Installed
  - Approximately 35,000 sq. ft. of turf replacement
- Over 475 sprinklers in parks, street medians, and planter boxes retrofitted with water efficient nozzles and sensors
- 6,625 sq ft of lawn at Boat Park and the Recreation Center has been converted to drought tolerant planting area with water efficient drip irrigation and mulch for water retention.

Looking to the Future

The Pilgrim Triton Master Plan has been approved for an approximately 20.75 acre area, to be constructed in four phases. Currently the most visible construction is occurring on the second phase: 100 Grand Development Project (formerly Triton Pointe). The multi-family portion of the development is under construction, including 166 multi-family residential units and 5,000 sq. ft. retail.

The Foster Square project will include Atria; an assisted living facility, for-sale condominiums by Lennar Homes and apartments at Alma Point. The ground floor of the Atria and Alma Point buildings will include 35,000 square feet of retail uses together with a small stand-alone pavilion in the center of the Town Square/Plaza that will serve as a gathering place for the entire Foster City Community.

Mayor's Message

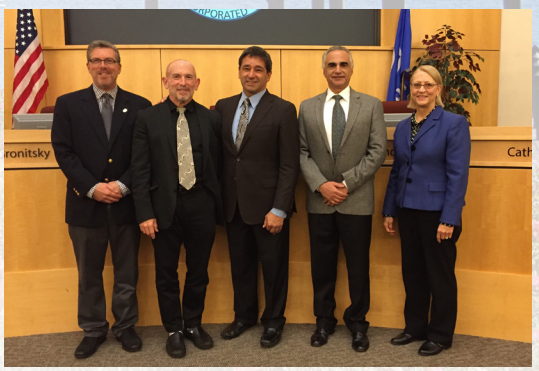
Herb Perez

In January 2016, the City Council has chosen to focus on five priorities: economic development, land use, transportation, infrastructure, and quality education. We see these as key issues affecting our future, and will continue our efforts in these areas in the next fiscal year. We have the residents and business community's interest in mind so Foster City can thrive and be the best place to live, work, and play.

City Council Mission and Vision

We are committed to ensuring the long-term financial stability of the City and providing services that enhance the quality of life for those who live, work and play in Foster City. Our values are as followed:

Engagement, **L**eadership, **I**ntegrity, **I**nnovation, **T**eamwork, **E**xcellence



City Manager's Message

Kevin M. Miller

The City of Foster City annual report for Fiscal Year 15/16 chronicles a year of hard work and success of a municipal corporation of city employees who provide the highest quality of service to the citizens of Foster City and excellence in all we do.

In FY 15/16 we have maintained a financially strong municipality while providing top quality public service to the community: The City Council received and authorized a balanced budget with healthy reserves in all operating funds.

The City continues to invest and improve its infrastructure and park system through a robust Capital Improvement Project Program, Our Public Works and Parks and Recreation Departments are managing over 20 CIP projects that will assure a continued quality of life that our residents expect. We have started the process of two of the most important Capital Projects in the history of the City with the Levee Improvement Project and the joint Waste Water Treatment Plant project.

Our City Council has adopted a focused mission and vision statement with clear policy priorities that will position our community for a successful economic development strategy, open discussions on land use, addressing regional traffic and transportation issues, continuing to upgrade and maintain aging infrastructure, ongoing dialogue with the school district on quality schools and encouraging citizen engagement on a daily basis.

Public Safety is always a top priority in Foster City. We highly respect and appreciate the work of our police officers and firefighters. Maintaining a healthy balance among public safety services and all other important City services is a responsibility that is reflected in a well-balanced operational city budget.

The City was also pleased to host its first Business Roundtable to discuss economic development goals with the business community. The meeting marked the initiation of an ongoing conversation about the strategies, policies and programs we need to put in place for our future economic health. We will be working with the City Council Ad Hoc Subcommittee and the community to develop a comprehensive Economic Development Plan over the next several months.

Lastly, I am also pleased to share that our Executive Team of Department Heads refined and refreshed our team's guiding principles that represent who we are as a City Organization: Professional, Ethical, and the driving force behind our success as a public service team. As stated in the guiding principles "The employees of the City of Foster City are dedicated to providing excellent service to our community in a positive and caring manner".

We have had a "Championship Season" and I would like to express my sincere appreciation to the Mayor and Members of City Council, City Staff and the community for your leadership and support. Thank you for your commitment to creating a dynamic, diverse and beautiful community in Foster City.