



ESTERO MUNICIPAL IMPROVEMENT DISTRICT / CITY OF FOSTER CITY
610 Foster City Boulevard, Foster City, California 94404
(650) 286-3261 ♦ Fax (650) 574-3483 ♦ Email: utility@fostercity.org ♦ www.fostercity.org

PLEASE COMPLETE APPLICATION FORM BELOW AND RETURN TO CITY OF FOSTER CITY.

ESTERO UTILITY SERVICES - APPLICATION FOR WATER & WASTEWATER SERVICE				
NAME				
(Last) or (Business Name)			(First)	
Service Address <input type="radio"/> Own <input type="radio"/> Rent <input type="radio"/> Property Mgmt 				
_____ # of Occupants				
Billing Address (If different)				
Home Phone	Work Phone	Cell Phone	Email Address	Driver License or Business TIN
Employed by		Employer Address		
Landlord Name			Landlord Phone Number	
Landlord Address			Landlord Email Address	
I hereby apply for Water & Wastewater Services at the premises described above. I agree to be governed by the Rules and Regulations of the Estero Municipal Improvement District. I agree to pay all water and wastewater bills from (Business Day) _____ (MM/DD/YYYY) until discontinuance request is submitted in writing. To discontinue service, fax request to (650) 286-2561 or email to utility@fostercity.org. **\$36.40 NON-REFUNDABLE UTILITY ACCOUNT SET UP FEE WILL BE BILLED WITH THE FIRST BILL** I AM AWARE A BUSINESS LICENSE IS REQUIRED WHEN THIS LOCATION HAS BUSINESS ACTIVITY.				
Signature _____			Date _____ (Rev.7-2017)	
The City will send you periodic updates on City news, events, projects, and services. If you DO NOT want to receive updates, please check the box.				

Important Information:

To Start/Restart Services: Water service turn-ons are scheduled on business days between 8am-3:00 p.m. Other turn-on hours will be an additional charge as stated on the Master Fees & Service Charges Schedule. Please be aware that if the water has been turned off at the property, it is best to have someone be present at the premises when the water is turned back on. That person will need to have access to the inside of the house in order to check the faucets.

To Stop Services: A completed Termination Service Form is required. The termination date MUST be a business day and CANNOT be backdated. If a non-business day is given, the termination date will be the next business day. A final bill will be sent out within three (3) weeks. However, the final bill calculation can be provided within two (2) business day upon request.

Billings: Most of the meters are read on approximately a 61- day cycle and you will receive a bill every other month. Irrigation and related meters are read on a monthly basis. The due date for the water bill is printed on the right top portion of the bill. Please visit <http://tinyurl.com/CFCWTRSWR> for an explanation of the information on the bill. When water service has been disconnected due to non-payment and payment (delinquent amount plus turn on service charge) has been made, service can be restored by emailing or calling us during regular turn-on hours. To restore service after hours, customers can still contact 650-286-3345.

Paying the Bill: Customers may come to City Hall to make a payment with cash or a check. Customers can use the [Online Billpay service](http://www.onlinebiller.com/fostercity/) at www.onlinebiller.com/fostercity/. The service is free and available 24/7. We accept electronic check, Visa or MasterCard. Account number from the most recent bill and the service address are needed for signing up.

Property Owner's Responsibility: A property owner is responsible for any unpaid water/sewer charges which might be left unpaid as outlined in Ordinance No. 126/Section 8.44.020.