

In order to enroll your account, please use this link: <https://www.onlinebiller.com/fostercity/>



Online BillPay Login

[Homepage](#) >> Online BillPay Home

Inserts

Customer Service



City of Foster City/EMID Online BillPay

Online BillPay makes it easy for you to manage your City of Foster City/EMID bills. You can view bills online, see bill and payment history, and make one-time or automatic payments. To register for Online BillPay, simply click on the ENROLL FOR Online BillPay button below.

Click "Enroll for Online Bill Pay" to start



Username:	<input type="text"/>
Password:	<input type="password"/>



TESTED 01-AUG. This site requires that your browser support a minimum of 128-bit SSL encryption. SSL v3 is supported.

If you experience any difficulties, please contact Customer Service by [CLICKING HERE](#).

Security Notice

Our representatives will never send you an email requesting you to validate personal information such as your social security number, date of birth, driver's license number, or other sensitive information. Once you have enrolled in City of Foster City/EMID's Online BillPay you can update your personal information by logging into your account at any time.

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You may also review the [Privacy Policy](#) & [Refund Policy](#).

City of Foster City/EMID | 610 Foster City Blvd. | Foster City, CA 94404 | 650.286.3260



Enter Account Number and Service Address (only Digit is fine) as shown on bill

Online BillPay Login

[Online BillPay Home](#) >> Enrollment

Inserts

Customer Service

City of Foster City/EMID Online BillPay Overview

- Store bank accounts and credit cards in the system to use for making payments.
- Store bank accounts and credit cards in the system to use for AutoPay.
- Enroll for paperless billing.
- View & pay bills for multiple City of Foster City/EMID accounts with the same username and password.

Get Started With Online BillPay

Please enter your City of Foster City/EMID account number and service address as they appear on your bill to proceed with enrollment.

Account Number:	-
Service Address:	

Terms Of Service

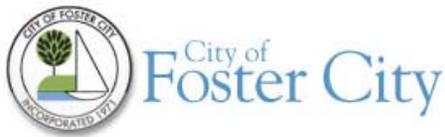
I understand and agree to the Terms of Service. To view the Terms of Service [click here](#).

need to check the term of Service box before pressing "I Agree".

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- Online BillPay Login
- Inserts
- Customer Service

[Online BillPay Home](#) >> Enrollment

Customer Enrollment

Account Number	0000-0011
Account Info	Fiti Rusli 610 Foster City Blvd

Is this the correct account?

Confirm by pressing Yes - Continue

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Online BillPay Login

Inserts

Customer Service

[Online BillPay Home](#) >> Enrollment

Customer Enrollment

Account Number	0000-0011
Account Info	Fiti Rusli 610 Foster City Blvd

Please enter your email Address

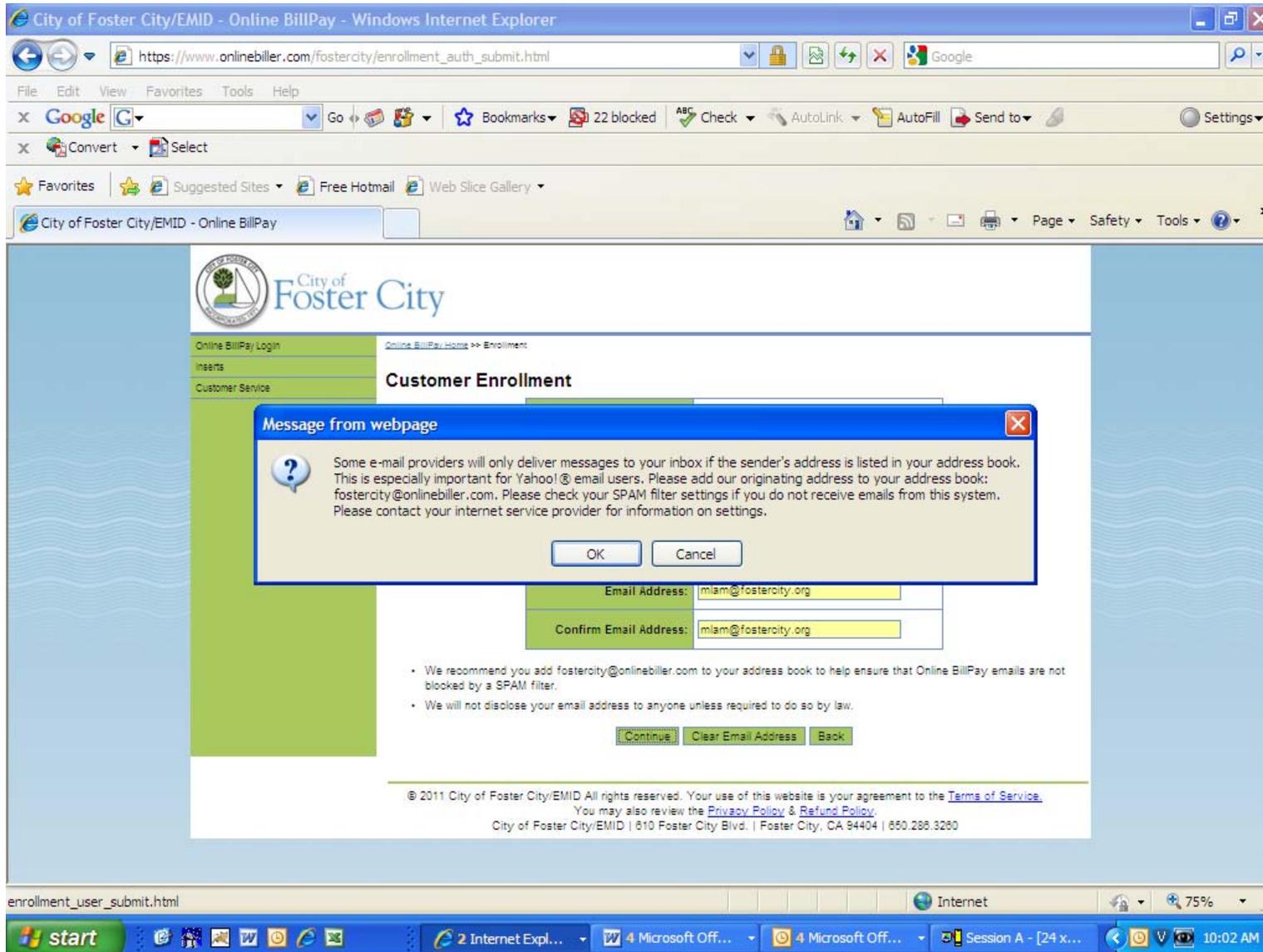
Email Address:	<input type="text"/>
Confirm Email Address:	<input type="text"/>

- We recommend you add fostercity@onlinebiller.com to your address book to help ensure that Online BillPay emails are not blocked by a SPAM filter.
- We will not disclose your email address to anyone unless required to do so by law.

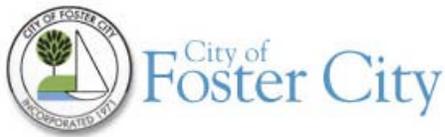
**Enter Email Address
and press continue**

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Remind Customer to place fostercity@onlinebiller.com as safe sender



- Online BillPay Login
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- Customer Service

[Online BillPay Home](#) >> Enrollment

Customer Enrollment

Email: mlam@fostercity.org.

User & Password

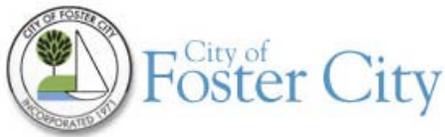
Username:	<i>You may choose to set your email address as your username.</i>
Password:	<i>Must be 7-30 characters and contain at least one number. Password is case sensitive.</i>
Confirm Password:	

enter password and press continue

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Online BillPay Login

Inserts

Customer Service

[Online BillPay Home](#) >> Enrollment

Almost Done!

To verify your account, we've sent an activation link to mlam@fostercity.org

- You must click the activation link to complete the enrollment.
- You will not be able to view or pay bills online until the email address is verified with the activation link.
- Check your SPAM or JUNK email filter if you do not receive the email within an hour. If the email does not arrive, contact your email administrator to ensure it was not blocked.

To return to City of Foster City/EMID Online BillPay login page, please [click here](#).

Remind Customer to check email and click Activate before the online feature is activated.

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Inbox - Microsoft Outlook (Safe Mode)

File Edit View Go Tools Actions Help

New Reply Reply to All Forward Send/Receive Find Type a contact to find

Search Indexer Options Help

Mail

Favorite Folders

- Inbox (1)
- For Follow Up [26]

All Mail Folders

- Completed
- Discontinuation
- Extension
- Inquiries/Misc
 - Infosend
 - New App/Info change
 - Payment
- x-AP
- Junk E-mail
- Mimosa Archive
- Outbox
- Sent Items
- Spam
- Search Folders
- CallPilot Message Store
- Deleted Items
- Inbox (1)**
- Outbox
- Sent Items
- Search Folders

Inbox

Look for: Search In: Inbox Find Now Clear Options

From	Subject	Received	Size
Date: Today			
	City of Foster City/EM... Activate your City of Foster City/EMID Online ...	Mon 7/25/2011 10:03 AM	21 KB
Date: Last Week			
Curtis Banks	RE: 600 Gloucester Ln Pool/Irrigation	Fri 7/22/2011 1:56 PM	90 KB
Stephen Ng	Fwd: 610 Sandy Hook Court	Fri 7/22/2011 9:18 AM	10 KB
Nicholas Leonoudakis	Whales Island HOA	Thu 7/21/2011 8:19 AM	14 KB
Date: Two Weeks Ago			
Allen Smith	RE: 640 Pilgrim	Thu 7/14/2011 4:07 PM	57 KB
Ashley Norman	EBPP Tracking Document	Wed 7/13/2011 2:13 PM	508 KB
John Whitcomb	RE: EMID Irrigation Data - June 2011	Tue 7/12/2011 1:14 PM	1 MB
Date: Last Month			
htesupport@hteinc.com	Bill M/C with a 6 mo due date {[CASE#718978]}	Thu 6/30/2011 10:05 AM	8 KB
Steward, Jacqueline	City of Foster City -- Late Fee Waiver Request	Tue 6/28/2011 11:28 AM	27 KB
Steve Toler	RE: 2011/2012 Master Fee schedule	Wed 6/8/2011 5:39 PM	78 KB
Steve Toler	NPJC / PJCC Checks - Do Not Deposit Any Checks Un...	Wed 6/8/2011 2:45 PM	12 KB
Date: Older			
Karen Li	UT desk Manual - EXTENDED 1.20 MB	Wed 2/23/2011 9:32 AM	14 KB

12 Items Send/Receive Complete Connected

start 2 Internet Explorer 3 Microsoft Word 4 Microsoft Office Word Session A - ... 5.pdf - Ad... 10:03 AM

From: City of Foster City/EMID [fostercity@onlinebiller.com] Sent: Mon 7/25/2011 10:03 AM
To: Mimi Lam
Cc:
Subject: Activate your City of Foster City/EMID Online BillPay Account



City of Foster City

City of Foster City/EMID Online BillPay

Dear City of Foster City/EMID Online BillPay Customer,

This email is to verify your enrollment of City of Foster City/EMID account 0000-0011 for Online BillPay. By clicking the link below, we will verify your email address and complete your account setup.

[Click here to activate your account](#)

<<<<< Must click to activate

Or copy and paste this URL into your web browser:

https://www.onlinebiller.com/fostercity/activate_subscriber.html?token=MjYwODE2MTMzMzlyOTM1

This activation process allows us to ensure that your account was not created by an unauthorized party. If you did not enroll this City of Foster City/EMID Online BillPay account, just ignore this email and the account will not be activated.

Thank you for using Online BillPay,

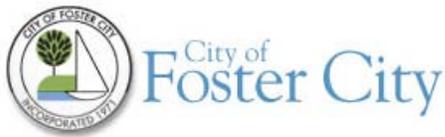
City of Foster City/EMID

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Email sent to mlam@fostercity.org

Please do not reply directly to this email. If you require support, go to <https://www.onlinebiller.com/fostercity> then click on Customer Service.

***Please do not include your account password, credit card number, bank account number, or any other sensitive personal information in any



Online BillPay Login
Inserts
Customer Service

[Online BillPay Home](#) >> Account Activation

Activation Successful

Congratulations

Thank you for successfully activating your City of Foster City/EMID Online BillPay account.

Please add fostercity@onlinebiller.com to your address book to ensure that system emails are not blocked by a SPAM filter.

You may now begin viewing your City of Foster City/EMID bills online.

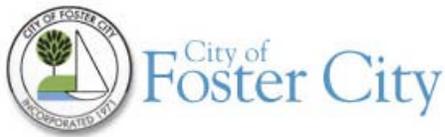
To login please [click here](#).

<<<<<To view account and set up payment options, click here

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Online BillPay Login

Inserts

Customer Service

[Homepage](#) >> Online BillPay Home



City of Foster City/EMID Online BillPay

Online BillPay makes it easy for you to manage your City of Foster City/EMID bills. You can view bills online, see bill and payment history, and make one-time or automatic payments.

Username:	<input type="text"/>
Password:	<input type="password"/>



TESTED **25-JULY**. This site requires that your browser support a minimum of 128-bit SSL encryption. SSL v3 is supported.

If you experience any difficulties, please contact Customer Service by [CLICKING HERE](#).

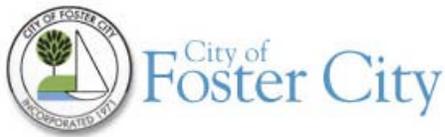
Security Notice

Our representatives will never send you an email requesting you to validate personal information such as your social security number, date of birth, driver's license number, or other sensitive information. Once you have enrolled in City of Foster City/EMID's Online BillPay you can update your personal information by logging into your account at any time.

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Step 1 - Billing Preferences
Step 2 - Payment Profile (Optional)
Step 3 - Verify Account Preferences
Logout

Step 1

Welcome to City of Foster City/EMID's Online BillPay!

PAPERLESS BILLING

City of Foster City/EMID encourages you to join us in helping the environment by saving paper and fuel used for postal delivery. We recommend that our customers select the paperless bill delivery option.

<input type="checkbox"/>	I will use paperless billing.
<input type="checkbox"/>	Continue to send my paper bill to me.

ELECTRONIC BILL DELIVERY

With City of Foster City/EMID Online BillPay, you'll receive notification as soon as a new bill is available. You can choose to receive an electronic copy of your bill attached to the email in PDF format or just a notice that your bill is available to view online.

<input type="checkbox"/>	Email entire bill to me in PDF format.
<input type="checkbox"/>	Email bill summary to me.

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Customer has the option to add payment profile later

- Step 1 - Billing Preferences
- Step 2 - Payment Profile (Optional)
- Step 3 - Verify Account Preferences
- Logout

[Step 1 >> Step 2](#)

Payment Profile (Optional)

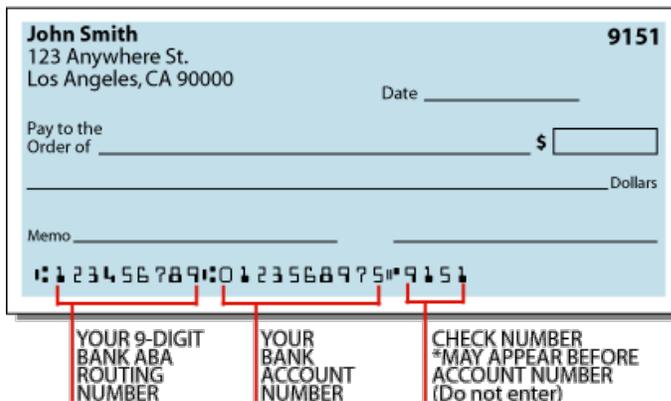
- This Payment Profile will be used to pay your bills.
- You may set this up now or choose to skip and setup later under "Payment Profiles."
- Payment Profiles not used for 12 months will automatically be deleted.

Account Type:	Bank Account (ACH)
Choose Account Name: (i.e. My Checking)	
Account Holder Name:	
Bank Name:	
Bank Account Type:	<input type="checkbox"/> Checking <input type="checkbox"/> Savings
(*) Routing number is located between two of these symbols ⑆	
Bank Routing Number:	
Re-enter Routing Number:	
(*) Account Number can vary in length, will have this symbol after it ⑆	
Bank Account Number:	
Re-enter Account Number:	

By supplying this information and completing a transaction, I hereby authorize the City of Foster City/EMID to initiate a debit against the above Bank Account, and to charge the same to such Bank Account. I acknowledge that the origination of ACH transactions to my Account must comply with the provisions of U.S. law. (All payments are in U.S. dollars from a United States Financial Institution).

Please do not enter your check number!

You can use a bank account from any financial institution that accepts electronic debits. Refer to the sample check below for the location of the ABA routing number and your bank account number. Some financial institutions do not follow this for the ABA routing number and bank account number. For any questions regarding your bank information, please contact your financial institution.



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City of Foster City/EMID - Online BillPay - Windows Internet Explorer

https://www.onlinebiller.com/fostercity/first_login_submit.html

File Edit View Favorites Tools Help

Google G Go Bookmarks 22 blocked Check AutoLink AutoFill Send to Settings

Convert Select

Favorites Suggested Sites Free Hotmail Web Slice Gallery

City of Foster City/EMID - O... City of Foster City/EMID ...

Page Safety Tools

Re-enter Routing Number:

(*) Account Number can vary in length, will have this symbol after it: *

Bank Account Number:

Re-enter Account Number:

Message from webpage

A Payment Profile is required to pay bills online. You can set this up later by clicking on the Payment Profile link once logged into the site.

OK Cancel

John Smith 9151
123 Anywhere St.
Los Angeles, CA 90000 Date _____

Pay to the Order of _____ \$
Dollars

Memo _____

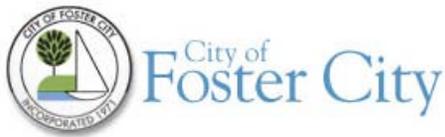
⑆ 234567890123568975⑆9151

YOUR 9-DIGIT BANK ABA ROUTING NUMBER YOUR BANK ACCOUNT NUMBER CHECK NUMBER *MAY APPEAR BEFORE ACCOUNT NUMBER (Do not enter)

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Internet 75%

start 2 Interne... 5 Microso... 3 Microso... Session A -... 5.pdf - Ad... 10:07 AM



- Step 1 - Billing Preferences
- Step 2 - Payment Profile (Optional)
- Step 3 - Verify Account Preferences
- Logout

[Step 1](#) >> [Step 2](#) >> Step 3

Verify Account Preferences

If you would like further information about one of the options below, you may hover over the heading to receive a full description.

Account Number	Service Address	Paperless Billing		Email Entire Bill to Me in PDF Format	
0000-0011	610 Foster City Blvd	Yes	No	Yes	No

Customer MUST save preference to confirm

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- Online BillPay Home
- View Bills
- Online Payment History
- Payment Profiles
- AutoPay
- Enroll Additional Accounts
- Inserts
- User Settings
- Customer Service
- Logout

[Online BillPay Home](#) >> Enroll Additional Accounts

Enroll Additional Accounts

This page allows you to add any additional City of Foster City/EMID accounts to your login.

Paperless Billing

City of Foster City/EMID encourages you to join us in helping the environment by saving paper and fuel used for postal delivery. We recommend that our customers select the paperless bill delivery option.

	I will use paperless billing.
	Continue to send my paper bill to me.

Electronic Bill Delivery

With City of Foster City/EMID Online BillPay, you'll receive notification as soon as your bill is ready to review.

You can choose to receive an electronic copy of your bill in PDF format or just a notice that your bill is available to view online.

	Email entire bill to me in PDF format.
	Email bill summary to me.

Please Note:

- In order to add an additional account, you must enter your account number and service address as it appears on the statement. If you experience any problems, please contact our customer support by [Clicking Here](#).

Customer can add/link more accounts to the primary account

Account Number:	-
Service Address:	

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[Online BillPay Home](#) >> Enroll Additional Accounts

Enroll Additional Accounts

Success

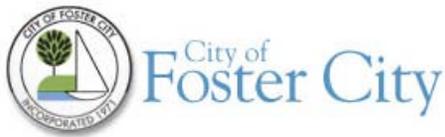
You have added a new account to your City of Foster City/EMID Online BillPay login account.

To return to City of Foster City/EMID Online BillPay main page, please [click here](#).

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[Online BillPay Home](#)
[View Bills](#)
[Online Payment History](#)
[Payment Profiles](#)
[AutoPay](#)
[Enroll Additional Accounts](#)
[Inserts](#)
[User Settings](#)
[Customer Service](#)
[Logout](#)

Account Overview

This page allows you to see your account balance and recent activity.

Account Number	Service Address	Account Balance*	Last Bill Date	Pay Balance	View Bill	Enrolled For AutoPay
0000-0011	610 Foster City Blvd	N/A	N/A			No (Edit)
0000-0012	610 Foster City Blvd	N/A	N/A			No (Edit)

*Account Balance may take up to 2 business days to reflect recent payments.

Have additional City of Foster City/EMID accounts you'd like to view online? [Click here to Enroll Additional Accounts](#)

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View Bills

This page allows you to access your current bill and obtain copies of previous bills.
Please select the account you would like to view from the drop-down list below.

City of Foster City/EMID Account:	0000-0011 - 610 Foster City Blvd
--------------------------------------	----------------------------------

Account Balance: N/A

*Account Balance may take up to 2 business days to reflect recent payments.

You can begin viewing your bills online after the next billing cycle.

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- Online BillPay Home
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[Online BillPay Home](#) >> Online Payment History

Online Payment History

- This page displays payments that were made through the City of Foster City/EMID Online BillPay service only.
- This page does not show individual payments that were made by phone, by mail, in person, or through your online banking since your last bill.
- If you have a question about the status of any of your payments, please contact City of Foster City/EMID by calling (650) 286-3260.

Please select the account you would like to view from the drop-down list below.

City of Foster City/EMID Account:	0000-0011 - 610 Foster City Blvd
--------------------------------------	----------------------------------

Account Balance: N/A

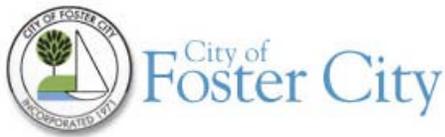
*Account Balance may take up to 2 business days to reflect recent payments.

There is no payment history for this account.

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[Online BillPay Home](#) >> Payment Profiles

Payment Profiles

This page allows the user to add, modify, or remove payment account information.

No payment accounts established.

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City of Foster City/EMID AutoPay

- The AutoPay option will allow the system to automatically initiate payments on your behalf.
- You may select which Payment Profile to draft the amount due from.
- This payment will automatically be initiated 5 days from the due date on your bill and will be deducted from your account within a few days (the exact number of days varies based on the payment profile type).

Account Number	Service Address	AutoPay Status	Payment Profile	Action
0000-0011	610 Foster City Blvd	Inactive	N/A	
0000-0012	610 Foster City Blvd	Inactive	N/A	

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[Online BillPay Home](#) >> Enroll Additional Accounts

Enroll Additional Accounts

This page allows you to add any additional City of Foster City/EMID accounts to your login.

Paperless Billing

City of Foster City/EMID encourages you to join us in helping the environment by saving paper and fuel used for postal delivery. We recommend that our customers select the paperless bill delivery option.

	I will use paperless billing.
	Continue to send my paper bill to me.

Electronic Bill Delivery

With City of Foster City/EMID Online BillPay, you'll receive notification as soon as your bill is ready to review.

You can choose to receive an electronic copy of your bill in PDF format or just a notice that your bill is available to view online.

	Email entire bill to me in PDF format.
	Email bill summary to me.

Please Note:

- In order to add an additional account, you must enter your account number and service address as it appears on the statement. If you experience any problems, please contact our customer support by [Clicking Here](#).

Account Number:	-
Service Address:	

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[Online Bill Pay Home](#) >> Inserts

Inserts

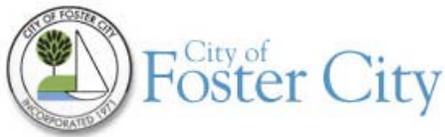
This page allows you to view, download or print important information from City of Foster City/EMID.

There are no bill notices at this time.

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- Online BillPay Home
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- Online Payment History
- Payment Profiles
- AutoPay
- Enroll Additional Accounts
- Inserts
- User Settings
- Customer Service
- Logout

[Online BillPay Home](#) >> User Settings

User Settings

Several settings can be customized by using the buttons below. Please select which setting you would like to view and/or modify.

Change your email address:	<input type="text"/>
Change your password:	<input type="text"/>
Set Account Preferences:	<input type="text"/>
AutoPay Setup:	<input type="text"/>

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- Online BillPay Home
- View Bills
- Online Payment History
- Payment Profiles
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[Online BillPay Home](#) >> Customer Service

Customer Service



[Click here](#) to submit a new Customer Service request.



[Click here](#) to view your open Customer Service requests.



[Click here](#) to view your closed Customer Service requests.

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